



31 College Place, Building B, Suite 200, Asheville, NC 28801
Phone: (828) 333-0096 Fax: (828) 505-8772
www.Nutritious-Thoughts.com

EMPOWER. NOURISH. HEAL.

Nutritious Thoughts' Credit/Debit Card on File Policy

- In an effort to reduce billing fees and finance charges for overdue balances on client's accounts, Nutritious Thoughts has established a Credit/Debit Card Policy effective January 1, 2017. This policy expects clients to keep a current credit/debit card on file in the event of an unpaid balance.
- Nutritious Thoughts places a high premium on keeping your personal and financial information secure. Your credit card information is securely protected by the credit card processing component of our HIPAA-compliant Electronic Medical Record.
- **Full payment is due at time of service. Balances due may include copay, coinsurance, deductible amount, and/or Missed Appointment Fees. If client payment is not made on the date of service, or if arrangements for an alternate payment plan have not been made, charges will be submitted to the credit/debit card on file.**
- **When providing us with your credit card information, you are giving Nutritious Thoughts permission to automatically charge your card on file for you (or client listed on Intake Paperwork) for any outstanding balances due, which may include copays, coinsurance, deductible amounts, and/or Missed Appointment Fees.**
- If the payment is declined, Nutritious Thoughts will contact the client for an alternative payment method. **It is the client's responsibility to keep a valid credit/debit card on file.**