

## **Nutritious Thoughts' Financial Policy**

This Financial Policy describes Nutritious Thoughts' policy regarding payment of charges for services rendered by Nutritious Thoughts.

Unless other arrangements are made, full payment for service is due by the end of each appointment. We accept check, cash, credit cards (Visa, MasterCard and Discover) and most H.S.A. accounts. Please note that there will be a \$25 charge for checks that are returned due to non-sufficient funds.

## **Nutritious Thoughts Pricing/Fees:**

Nutrition Assessments Initial Nutrition Comprehensive Assessment (approximately 85 minutes): \$360 Initial Nutrition Abbreviated Assessment (approximately 55 minutes): \$240

## **Nutrition Follow-Ups**

Nutrition Full Follow-up (approximately 55 minutes): \$230 Nutrition Half Follow-up (approximately 25 minutes): \$115

- Self-Pay Client Policy: All self-pay clients must have a credit card on file. Payment for service is due by the end of each appointment. If not paid in full at time of service, or arrangements have not been made, credit card on file will be charged after service.
- Telehealth (online) or phone appointments will be billed at the prices above. Clients must have a credit card on file and payment for service is due by the end of each appointment. Credit card will be charged after service. Online or phone appointments may not be considered eligible for benefits, as insurance companies may not cover this expense. In addition, overuse of Electronic Communication will result in the client being billed at the regular correspondence rate.
- You are financially responsible for all charges, whether or not paid by insurance, including *Missed Appointment Fees* and any charges for service rendered which are denied, not prior authorized, or for any reason, not covered by the applicable insurance company. In situations of divorce, separation, court orders, etc., the undersigned will be financially responsible for the account (including missed appointments and late cancels).
- To cancel or reschedule an appointment you must provide 24-hour advance notice or you will be billed a Missed Appointment Fee of \$55 for the appointment. Nutritious Thoughts' policy states that all Missed Appointment Fees must be paid prior to next appointment. Please note that insurance companies will not cover this expense. In addition, reminders are sent as a courtesy; clients will be held responsible for missed appointments whether or not a reminder is sent.
- If you are having difficulties paying balances on your account, please contact Nutritious Thoughts as soon as possible to discuss options for a payment arrangement or assistance in meeting your financial obligations.
- Nutritious Thoughts and its surrogates may contact you using the telephone number(s) associated with your account for billing
  or collection purposes. This includes use of mobile telephone numbers. You may also be contacted via text message or email using
  the email address(es) associated with your account. Telephone communications may include pre-recorded and artificial voice
  messages and/or use of an automatic dialing device as applicable.
  - I understand that if I default on any payment obligations as called for in this agreement, Nutritious Thoughts has the right to discontinue providing services.
    - I understand Nutritious Thoughts has the right to forward my information to and utilize the services of a collections agency to obtain a resolution on all delinquent accounts.

Nutritious-Thoughts.com Phone: (828) 333-0096 Fax: (828) 505-8772 EMPOWER. NOURISH. HEAL.